

## **Future of Work: Stories from Finland.**

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### Abstract

#### AI and The Future of Work in Finland: Lessons from Covid-19

Covid-19 has disrupted work life and continues to pose new challenges for industry and people worldwide. AI is being seen as an enabler which would assist technology and its use for enabling future workplaces in Finland. AI has shown significant progress in the healthcare and manufacturing sector in Finland with the implementation of Industry 4.0 practices. The author discusses the role of AI and its possible applications in e-governance, creation of smart cities and education sector, especially towards understanding emotions and wellbeing in online teaching in Finland. The scenario of work has been impacted and AI can help us monitor the changes by offering plausible solutions in a constantly changing work environment. The Future of work needs to be continuously reassessed, remeasured, and redesigned and Finland has started educating and equipping Finnish companies to embrace the AI mindset with Sitra Megatrends. Finally, we discuss some possible strategic implications and understand how some Finnish companies have embraced the change early through scenario planning.

Keywords: Covid-19, Artificial Intelligence (AI), E-governance, Smart cities, Online teaching